



EXCITING NEWS! Comcast is enhancing our network, giving our customers access to MORE – more digital and hi-definition choices, more On Demand options and more internet speeds!

What does this mean to you?

After the upgrade is complete in September, 2011, Comcast will offer you an all digital service in crisp digital picture and sound. Your bulk line-up through Pelican Marsh will grow by over 20 channels on every TV with digital equipment including The Travel Channel, Lifetime Movie Network, Style and much more!

How will your current level of service change?

In order to continue receiving channels 29-76, you will need to order digital equipment for each TV in your home that isn't connected to a digital set-top box. If you have a TV or other device that has a set-top box connected to it or uses a CableCARD, no additional equipment is necessary for that TV.

What digital equipment do you need?

Pelican Marsh residents are eligible to receive up to three (3) digital adapters free! If you have a digital set-top box(s) today you are eligible to receive up to two (2) digital adapters free! If you would like additional digital devices, set-top boxes start at \$7.50 per month and digital adapters are \$1.99 per month.

How do you get your equipment?

You can call Comcast at 793-3577 now and order your digital equipment to be shipped free of charge to you. Your digital adapters are sent in a simple, self-installation kit right to your home so you won't have to pay installation charges (professional installation is available at an additional charge). You can also visit our front counter location at 13040 Livingston Road, Suite 12, Naples, FL (on the corner of Pine Ridge Road and Livingston Road) to pick up your self-installation kits.

When should you connect your digital equipment and what will happen if you don't have it connected when Comcast upgrades your area?

You can order or pick up your digital equipment today and start receiving the additional channels as part of your Pelican Marsh bulk service anytime. If you do not have your digital equipment connected by the date Comcast converts your signal to all digital in September you will only be able to receive channels 2-27, 96-99.

Below is a picture of the digital adapter and the self-installation kit. If you have any questions about this upgrade please feel free to call Comcast anytime 24/7 for more information.





Digital Adapter Lineup

2	WBBH (NBC) *	47	TWC (The Weather Channel)
3	WGCU (PBS) *	48	MTV
4	WFTX (FOX) *	49	FX
5	WINK (CBS) *	50	A&E (Arts & Entertainment)
6	WXCV (CW) *	51	Bravo
7	WZVN (ABC) *	52	USA
8	My TV8 WNFM *	53	AMC (American Movie Classics)
9	Real Estate Network/CN14 Leased Access *	54	TV Land
10	WRXY (CTN) *	55	TNT
11	WGN *	56	Fox Sports Net Florida
12	CSPAN *	57	Sun Sports
13	QVC *	58	ESPN
15	Telemundo *	59	ESPN2
16	Univision *	60	The Golf Channel
17	EWTN *	61	Versus
19	HSN(Home Shopping Network) *	62	TBS
22	BET *	63	Spike TV
23	VH1 *	64	SyFy
24	CMT *	65	The History Channel
25	Weather Radar *	67	Discovery Health
26	E! Entertainment *	68	Animal Planet
27	Comedy Central *	69	Speed Channel
37	CNBC	71	Fox News Channel
38	CNN	72	The Learning Channel
39	CNN HN (Headline News)	73	Hallmark
40	MSNBC	74	TCM (Turner Classic Movies)
41	Lifetime	76	Food Network
42	HGTV	96	TV Guide Channel *
43	Discovery Channel	97	Government Access County *
44	Nickelodeon	98	Government Access City *
45	Disney Channel	99	Educational Access *
46	ABC Family Channel		

Comcast reserves the right to alter the channels at its discretion to remain concurrent with the prevailing channel line-up in the Collier County and Lee County franchise areas. (April 1, 2011)

Digital Starter Channel Lineup (requires adapter or cable box)

30	TruTV	216	NBC WBBH NewsNow
66	Travel Channel	230/668	TeleFutura
70	Comcast Sports SE	231/611	Azteca America WTPH
104	CSPAN 2	232/658	WFTX LATV
28/118	Style Network	237	Real Estate Network
119	Lifetime Movie Network	238	CN14/Leased Access
79/123	Oxygen	89/280	Shop NBC
20/124	Cartoon Network	636	Mun2
178	ION	657	Univision WUVF
179	Game Show Network	667	Telemudo
201	PBS WGCU +	730	Versus
202	PBS WGCU Create/Encore	732	Speed
203	PBS WFKN Knowledge		