



Rules & Regs

On-Site Guest Services

We're here for you every day:
M-Sat 9 a.m.-4 p.m.
Sun 9 a.m.-noon
(239) 472-4554
Fax (239) 472-5087

Check your e-mail, send a fax and print your boarding pass at our Guest Business Center!

EMERGENCY CONTACTS

POLICE * FIRE * EMS:
911 (If you suspect fire, first pull alarm in corridor, then call)

Ocean's Reach after-hours emergency only: (239) 210-7959

Police (non-emergency):
(239) 472-3111

Fire (non-emergency):
(239) 472-5525

ALL OCEAN'S REACH GUESTS, OWNERS AND EMPLOYEES ARE AUTHORIZED TO ENFORCE THIS CONDUCT CODE.

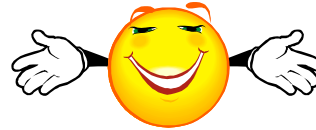
Thank you for helping to keep Ocean's Reach the special place it has always been!

Welcome, Ocean's Reach Guests!

We've established these rules based on guest feedback to provide you with a safe, relaxing environment that preserves the beauty and tranquility of Ocean's Reach.

Thank you for your cooperation, and please don't hesitate to ask if you have any questions. We're glad you're here!

CHECK-IN
3 p.m.
Check in at Guest Services when you arrive. You can enter your condo as soon as it's clean and inspected.



CHECK-OUT
10 a.m.
Load and start the dishwasher, place your used linens and towels in the shower/bath, turn off lights and fans, and put trash in the bins and recyclables in recycling bins. Drop your keys at Guest Services or in the keydrop on our front door. Come back soon! Sorry, no refunds for early check-outs.

We're smoke-free and pet-free

For everyone's enjoyment, smoking is not allowed in condos, corridors, lanais, pool or building areas. A *minimum additional cleaning charge of \$100 will be assessed for smoking in the condos*

and lanais. You may smoke away from buildings and on the beach.

Although we love animals, pets aren't allowed on the grounds or in the condos. A *minimum*

additional cleaning charge of \$100 will be assessed for pets in condos.

The only exception is certified service dogs and small dogs in owner-occupied condos.

Linens

Each condo is equipped with linens and supplies for a 10-day stay; please use your condo's washer and dryer to "recycle" your linens during this time. If your stay is longer, you can exchange linens through Guest Services, which also has limited additional supplies at no charge and beach towels for rent or purchase.

Repairs

Notify Guest Services as soon as possible of needed maintenance or repairs, *including light bulb disposal and replacement.*

Phone calls

Local calls are free. You must use a calling card or credit card for long-distance calls.

Books & postcards

Share magazines and books from and with your neighbors and browse the brochures in our 24-hour library (adjacent to Guest Services).

Pick up your complimentary postcards at Guest Services for your friends and family!



Please help us keep Ocean's Reach green

Ocean's Reach is the first lodging facility on Sanibel-Captiva to earn Florida's Green Lodging certification. Separate trash and deposit all recyclables in our recycling bins next to the tennis court; put other trash in the large bins, and keep our grounds free of litter and cigarette butts.



Help conserve our natural resources by using water sparingly and turning off all ceiling fans, lights, TV and radios when not in use. Keep your doors and windows closed when the air conditioning is on and re-use your linens as you would at home.

Occupancy limits

Sanibel's fire code restricts occupancy of a one-bedroom condo to four guests and a two-bedroom condo to six guests. Some condos at Ocean's Reach have occupancy restrictions that accommodate fewer guests.

Condo cleanliness

Condos are cleaned, supplied and inspected before you arrive. You're responsible for upkeep during your stay. *You may be charged for excessive cleaning and repair needed after you check out.* Special housekeeping services are available during your stay for a fee; contact Guest Services.

Other guidelines

- People have been seriously injured and killed from feeding alligators. Don't do it.
- Please don't feed seagulls. You're not doing them or us any favors.
- Ride bikes and drive cars with caution; walkers, people are everywhere.
- Don't leave items in corridors and walkways or hanging from balconies, railings or windows, per Sanibel code. Keep lawns free of towels, chairs, tables and sports equipment.
- Remove all equipment from beach at sunset.
- Items from your condo must stay within your condo.
- You are responsible for items missing at check-out.

Rules for the pool

Pool hours: Dawn to dusk
NO NIGHT SWIMMING
Adults only: 7:30-9 a.m. and other times as posted
NO LIFEGUARD. Swim at your own risk.
Children 12 and under must be supervised by an adult in the pool area.

Infants/toddlers must wear elasticized swim diapers that fit snugly around the legs and waist. *Please encourage children to use your condo's restroom frequently.*

Please shower to remove sand and suntan oil before entering the pool. Do not remove pool furniture from pool deck.

For everyone's safety:

- No rafts, tubes or large floats in the pool.
- Do not block walkways or gates.
- Radios, MP3s and similar devices must be used with headphones.
- Running, rough play and loud noise is prohibited.
- No water guns or tossing of balls.



- No food or glass containers in pool area.
- No diving or splashing others.
- Don't hang items on the pool fence.

Take your belongings with you when you leave the pool and pool area daily.

MANAGEMENT RESERVES THE RIGHT TO DENY USE OF THE POOL TO ANYONE AT ANY TIME DUE TO UNSAFE OR IMPROPER CONDUCT.

Caring for kids

We're glad you want to experience a family vacation on Sanibel! For their safety, don't allow children under age 12 to operate elevators alone. Children 12 and under can't go to the pool without an adult - that means an adult *must be at the pool*, not watching from a condo or lanai, and kids must observe all pool rules (above). No loud noise, running, skateboarding or rollerblading in the corridors or parking lots.

Caring for cars

Park only in your designated space. Trailers, boats and campers can be parked in the guest area only with prior authorization. Second and visitor cars must remain in lots across from Guest Services and adjacent to the tennis court.

- *Car washing isn't permitted on Ocean's Reach property.*
- Stash your luggage, beach toys and chairs in carport compartments.



Activities & Recreation

LANAIS

Our condo lanais (or verandas) offer spectacular views and a restful place to enjoy the breeze. Please don't smoke or behave in a way that would be intrusive to your neighbors. To listen to a CD, TV, radio, MP3 or other audio device from your lanai, wear headphones.

FISHING

Fishing is allowed on the beaches in front of Buildings 1 and 4 only. Attend to your poles at all times and be considerate of swimmers and beach users.

TENNIS, SHUFFLEBOARD, BASKETBALL & BIKES

Reserve the tennis court by using the courtside sign-up sheet. Visit the Library & Recreational Equipment Room for sports equipment - please return it when finished. Rent bikes by the day or week at Guest Services. No outdoor recreational activities after 10 p.m.

COOKOUTS & GET-TOGETHERS

Please hold your family gatherings, social events and cookouts only at The Grove, where picnic tables, chairs, outdoor lighting and three gas grills are available for a memorable island dining experience. Beach fires and grilling on the lanais are prohibited by law. No grilling after 10 p.m.

GREAT SHELLING

Enjoy collecting some of the world's rarest shells on our beach. To clean them, use only the hoses on the beach walkovers; the sand will cause damage to drains and appliances in the condos. Sanibel City law prohibits live shells being taken from the beach, including sand dollars and sea stars. Do not boil shells in the condos.